



PIPETTE SERVICE DETAILS	LITE*	PRO	PREMIUM
Visual & Functional Inspection	◆	◆	◆
Internal & External Cleaning	◆	◆	◆
Leak Test	◆	◆	◆
Gravimetric Check	◆	◆	◆
Preventative Maintenance†	◆	◆	◆
Re-grease As Needed	◆	◆	◆
Pipette Label	◆	◆	◆
Mail-In or Onsite Service Available	◆	◆	◆
Calibration and Detailed Certificate		◆	◆
ISO 17025 Calibration Available		◆	◆
Lifetime Warranty ††			◆
Free Repairs †††			◆
Turn Around Time	10 days	10 days	5 days

Our service plans are flexible based on your specific needs. To customize your pipette service details, visit [gilson.com/services-and-support.html](http://gilson.com/services-and-support.html).

\* The pipette doesn't get certification and is checked at nominal volume range to ISO8655 spec.

† Preventative maintenance includes the replacement of wearable parts such as the seal and/or o-ring based on manufacturer guidelines. †† See Terms and Conditions on [gilson.com](http://gilson.com) for Lifetime Warranty details. ††† Free repairs with enrolment in the Lifetime Warranty. **Premium registration fee plus regular premium fee for first time enrollers**, see Terms and Conditions on [gilson.com](http://gilson.com).

Note: free seal and oring changes on ALL Gilson single channels.

STEP 9 — CHOOSE YOUR PLAN	STEP 10 — DATA OPTIONS (FOR PRO AND PREMIUM ONLY)
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Plan	Description	Selection
<b>Lite*</b>	Dependable Preventative Maintenance	
<b>Pro</b>	Dedicated Service for Trusted Results	
<b>Premium</b>	A Lifetime of Pipette Protection	

Data Options	As Found	As Returned	As Found/ As Returned
2x2			
2x4			
3x5			
3x10			
Other:			

\* Skip Step 10 if Selecting *Lite*

### STEP 11 — AUTHORIZATION OF WORK

I authorise Gilson to perform service based on the information provided above. I also certify that the pipettes enclosed are fully decontaminated and are free of radio-active and biohazardous materials.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Yes, I would like to receive occasional emails on relevant product information, available services and promotions from Gilson. See [Privacy Policy](#).

**SEND FORM**

LT380051-02-NL/ENG



ISO 17025 Pipette Calibration Service: RvA accredited service is compliant with ISO/IEC 17025:2017.  
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